

## About You

Company: \_\_\_\_\_

Name: \_\_\_\_\_

Position: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

## Existing BID Services

The existing BID provides a network of 26 CCTV Cameras with additional Automatic Number Plate Recognition Cameras (ANPR) on key routes. These cameras are monitored at Greenbank Police Station providing a deterrent and additional level of security for businesses.

Would you like to see this service continue?

Yes  No

Please indicate whether you would like this service to be maintained at its current level, further investments made or the service discontinued.

Maintained  Additional Investment  Discontinued

Please indicate whether you would like these additional security services to be considered for the next BID?

	Yes	No	Don't Know
Rapid text service / business watch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Security patrols	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Business watch	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Are there any further security projects/services that you would like to see a future BID make investment in?

Yes  No

If YES, what are the projects or services?

---



---



---



---

Please indicate what priority you would place on security and crime in any future development plans for the BID.

Essential  Required  Not Required

The current BID employs 2 Wardens, 4 hours per day Monday to Friday. The Wardens main duties include: litter picking, graffiti removal, fly tipping removal, maintenance of landscaped areas around directory signs, dealing with overhanging planting on footpaths, deterring anti-social behaviour through their presence on site and linking with the CCTV monitoring station to provide a responsive service and point of contact for businesses to report issues.

Would you like this service to continue?

Yes  No

If YES, how would you like to see this service further develop?

If NO, please state any reason why you no longer require this service:

---

---

---

---

---

Please indicate what priority you would place on the Warden service in any future development plans for the BID.

Essential  Required  Not Required

## General Perception of the business parks

What is your opinion on the following issues?

	Good	Acceptable	Poor
The overall image of the Business Parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The landscaping	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The maintenance of landscaping	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Control of traffic movements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The provision of estate signage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The provision of public transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The provision of parking within your company	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The provision of on-road parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Inter-trading

Does your company sell / produce products or services which would be required by other companies on the Business Parks?

Yes  No  Don't Know

If YES, what are these products or services?

---

---

---

---

---

Please indicate what priority you would place on inter-trading in any future development for the BID.

Essential  Required  Not Required

# Joint Purchasing/Waste Management

Does your company have issues regarding waste disposal that may be resolved through a collective waste management scheme?

Yes  No

If YES, what are these issues?

---



---



---

Please indicate what types of waste your company produces:

Cardboard	<input type="checkbox"/>
Plastic	<input type="checkbox"/>
Glass	<input type="checkbox"/>
Fluorescent Tubes	<input type="checkbox"/>
General Waste	<input type="checkbox"/>
Wood	<input type="checkbox"/>
Metal	<input type="checkbox"/>
Other Hazardous Waste	<input type="checkbox"/>
Other	<input type="checkbox"/>



Would you be interested in joint purchasing initiatives on the following products and services?

	Interested	Not Interested
Landscaping / gardening services	<input type="checkbox"/>	<input type="checkbox"/>
Cleaning / maintenance	<input type="checkbox"/>	<input type="checkbox"/>
Pest control	<input type="checkbox"/>	<input type="checkbox"/>
Wash room / janitorial supplies	<input type="checkbox"/>	<input type="checkbox"/>
Waste disposal	<input type="checkbox"/>	<input type="checkbox"/>
Gas & electricity	<input type="checkbox"/>	<input type="checkbox"/>
Telecoms	<input type="checkbox"/>	<input type="checkbox"/>
Electrical testing of portable electrical supplies	<input type="checkbox"/>	<input type="checkbox"/>
Regular information update service on quality, health and safety and environment	<input type="checkbox"/>	<input type="checkbox"/>
Training e.g. health and safety and first aid	<input type="checkbox"/>	<input type="checkbox"/>
Health, safety and environmental services	<input type="checkbox"/>	<input type="checkbox"/>
Employment law services	<input type="checkbox"/>	<input type="checkbox"/>

Please indicate what priority you would place on waste management and joint purchasing in any future development plans for the BID.

Essential  Required  Not Required

# Local Recruitment, Access to Jobs and Transport

Have you had difficulty recruiting staff over the last 12 months?

Yes  No

If YES, what categories of staff are you having difficulty recruiting?

Warehousing	<input type="checkbox"/>	Clerical and admin	<input type="checkbox"/>
Maintenance and engineering	<input type="checkbox"/>	Process	<input type="checkbox"/>
IT	<input type="checkbox"/>	Drivers	<input type="checkbox"/>
Sales	<input type="checkbox"/>	Management	<input type="checkbox"/>
Other	<input type="checkbox"/>		

Does the current provision of public transport create a barrier to employing staff?

Yes  No

Would you be willing to distribute a travel survey questionnaire to your employees?

Yes  No

Please indicate what priority you would place on local recruitment, access to jobs and transport in any future development plans for the BID.

Essential  Required  Not Required

## Training Services

Please indicate if you would like to see a suite of training courses delivered through the BID to your employees

Yes  No

If yes, which of the following types of training would you wish to see delivered through the next BID:

Leadership and management	<input type="checkbox"/>
Employment law	<input type="checkbox"/>
Sales	<input type="checkbox"/>
IT	<input type="checkbox"/>
Fork lift truck driver training	<input type="checkbox"/>
First aid	<input type="checkbox"/>
Health and safety (risk assessment, manual handling, introduction to H&S etc)	<input type="checkbox"/>
Environmental	<input type="checkbox"/>

What additional training courses would you like to see delivered by a future BID?

---

---

---

---

Please indicate what priority you would place in training services in any future development plans for the BID.

Essential  Required  Not Required

Would you be interested in participating in a group to support the development and management of improvement projects across the area?

Yes  No



Please send your completed survey to:  
**Blackburn BID Company**  
c/o Groundwork Pennine Lancashire  
The Environment Centre  
193 Bolton Road  
Blackburn